Connecting to UF Wireless

The wireless network on the University of Florida campus features ease of use and increased security standards.

Devices connecting to this wireless network are required to use GatorLink information for authenticated access. All communication across the "uf" network is encrypted to ensure user data privacy. The network also requires installation of a Network Access Control (NAC) system that checks user devices for security compliance before they are allowed to connect to the wireless network. No personal user data is collected, shared or stored.

What is the NAC SafeConnect Policy Key and Xpress Connect software?
The SafeConnect Policy Key is a software agent that continuously validates your system ensuring the minimum security and most up-to-date required software is running. In accordance with the university’s Acceptable Use Policy, it will also certify that certain applications, prohibited by university policy, are not running.

XpressConnect is the auto configuration tool that installs SafeConnect as well implementing other security measures. Once installed, your GatorLink information is stored allowing for secure and seamless wireless access throughout campus.

What are the requirements being checked?
The following items are currently being checked for both Windows & MacOs systems:
* Supported Anti-virus software installed, active, and current.
* No P2P software running (Bittorrent, Gnutella, etc.)
* Exploitable software versions as needed (ex. Java, Flash).
Additionally for Windows: Windows Updates are enabled and set to automatically install.

What if my computer fails the security checks?
If your system has been determined not to be in compliance, your computer will be “quarantined.” You should also be given a message as to the reason for your failed compliance. While quarantined, you will still have access to update servers for your operating system, anti-spyware, and anti-virus software.

What anti-virus software is currently accepted?
For a complete list of currently supported anti-virus programs visit: http://getonline.ufl.edu/faq.html

Do I have to pay for the required software?
There is no charge for the SafeConnect or XpressConnect programs. Many of the supported anti-virus programs are also free of charge.

What do I do if I recently changed my password and now I can't connect?
If you have recently changed your GatorLink password you will need to re-enter that information in the XpressConnect software settings. Go to the “getonline.ufl.edu” website. Follow the prompts accordingly. Contact the UF Computing Help Desk for assistance if needed.

The following websites provide additional information for connecting to the uf wireless system including:
- Troubleshooting Tips
- Manual Configurations Instructions

getonline.ufl.edu
http://helpdesk.ufl.edu/selfhelp.html

UF Wireless Network Resources

Visit the UF Computing Help Desk
ONLINE, by PHONE or in PERSON.
http://helpdesk.ufl.edu

Hours of Operation:
Monday-Thursday: 7:30am-10:00pm
Friday: 7:30am-5:00pm
Saturday and Sunday: 12 noon-6:00pm

Term Break Hours posted at: http://helpdesk.ufl.edu

Closed Home & Fla/Ga. Football Game Saturdays
Enable & Locate the “ufinfo” wireless connection.
When accessing the UF wireless network for the first time, users must connect through the “ufinfo” wireless connection option. Users will only have access to internet pages that allow for configuration of their device.

For PCs 1. Ensure wireless adapter/switch is turned on. On most Windows-based PCs pushing “Fn & ↑” simultaneously will turn this feature on or off.

2. Right-click on the lower right hand corner of the screen to open the Wireless Network Connection Screen.

3. Wireless Network Connection screen opens. Select “ufinfo” and click Connect.

For MACs: Locate the “WiFi” logo, also known as “Airport”, on the taskbar. Ensure Wi-fi is “on” and “ufinfo” is selected.

Connect to Internet.
1. Open your Internet Browser.
2. Go to: http://getonline.ufl.edu
3. Click Auto Configuration.

4. Check Box to accept the terms of the Acceptable Use Policy as set forth by the University of Florida.

Click Start.

5. The required configuration steps will run automatically. When prompted, verify that the application’s digital signature has been verified through Cloud Path Networks, Inc.

Click Run.

6. XpressConnect will be installed. Enter your GatorLink username and password. Enter your information in corresponding text fields.

Note: Your GatorLink username does not include “@ufl.edu”. Click Continue.

7. XpressConnect will verify if all the required software for network security is in place.

Click Install if prompted for additional required software installation.

8. SafeConnect will download and install. The configuration process will connect to the network and authenticate the GatorLink username and password in order to access the wireless network system.

9. Xpress Connect will notify you when it has successfully connected to the network.

Click Done and proceed to use internet on the UF wireless network.

Connecting to “ufinfo” is only required upon initial connectivity to the UF wireless network. When connecting to the UF wireless network in the future, you will automatically be connected to the “uf” wireless network throughout campus.